



Innovators in Clinical Home Nursing Services & Direct to Patient Delivery Solutions

TCP Homecare provides innovative services to meet the requirements of a new emerging healthcare environment.

TCP Homecare is transforming healthcare in Ireland with our goal to **Bring Hospital Care Home**.



About Us

TCP Homecare was first established in 2000 as a logistics company to deliver temperature sensitive pharmaceutical products to hospitals, GPs and patient homes in our patented fleet of temperature controlled vans. We have seen rapid expansion over this time to a position today where we employ over 165 people throughout the country and at our offices in Dublin.

TCP Homecare is part of the McKesson Corporation which is a leading international pharmaceutical distributor and health care information technology company.



TCP Homecare's Innovative services further broadens the outsourcing opportunities for their healthcare client base.



Business Partners

TCP Homecare provide services for and on behalf of the HSE, private insurers and many of Ireland's leading pharmaceutical companies.



Nurses

Our nursing teams are made up of a mix of qualified registered general and paediatric nurses, with a minimum of 3 years post-qualification experience.

Our nurses carry out home visits across a wide range of medical services and work closely with the hospital teams, in accordance with the patient's treatment plan. Each nurse is certified in Basic Life Support (BLS) and trained in the use of emergency medications for anaphylaxis.

All visits are recorded on our electronic patient management system (EPMS). This facilitates the review in real time, of the summary of care report that is sent to the referring teams.



We operate to the highest standards of patient care under the strict guidance of our medical director, clinical nurse managers, clinical pharmacists and our quality team.



Overall Mission

TCP Homecare provide innovative services to meet the requirements of a new emerging healthcare environment. Our overarching principle is to put patient safety and the highest standards of clinical governance into all the medical services that we deliver so that trust and confidence can be assured for our referring clinicians and contracting clients.

Operating a 365 day a year service, TCP Homecare are centrally involved in pharmacy dispensing, patient training, cold-chain drug delivery, administering treatment, patient support, compliance support and medical waste management on behalf of and under the care of the hospital team.



Onsite Pharmacy

TCP Homecare is a specialist medical homecare company in Ireland with a pharmaceutical dispensing licence (Pharmaceutical Society of Ireland) and a wholesale distribution licence Health Products Regulatory Authority (HPRA).

Our onsite team of pharmacists and pharmacy technicians allows TCP Homecare to provide a full dispensing and clinical pharmacy service. Our clinical pharmacists assess the suitability of each drug therapy for each individual patient to ensure safety and quality are at the heart of the service.



Services

Our Medical Home Services include:

- OPAT - Intravenous Antibiotics at Home
- Patient Training on Self-Injectable Medicines (Subcutaneous and Intravenous pumps)
- Patient Adherence / Compliance Programmes
- Market Access
- Home Parenteral Nutrition
- Immunoglobulins Subcutaneous & Intravenous
- Chemotherapy in the Home
- Paediatric Intramuscular Injection Service
- Patient Education & Training Programmes for Multiple Sclerosis and Parkinson's Disease
- Wound Management including Negative Pressure Dressing
- Phlebotomy services such as INR and Patient Cannulation
- Rare Disease / Orphan Product Administration
- Chronic Disease Management Programmes
- Management of Haemochromatosis Clinics



Quality Team

Our Quality Team continually audit our patient care pathways to ensure that the services offered by TCP Homecare Nurses are carried out to the highest standards of clinical patient care.

TCP Homecare is certified to two accreditation standards - ISO 9001:2015 (Quality Management System) for Storage, Dispensing and Distribution of Temperature Controlled Pharmaceutical Products and I.S EN 15224:2016 (Quality in Healthcare) for Direct to Patient services in the Healthcare Sector. TCP Homecare is regulated by the Health Products Regulatory Authority (HPRA) and also the Pharmaceutical Society of Ireland (PSI).

Our Data Protection Officer will be happy to assist you with any concerns regarding data protection.

McKesson Ireland

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Patient Care Bureau

Our patient care bureau (PCB) is staffed by experienced customer service representatives who process our referrals and schedule all visit on behalf of the patient.

Our patient care bureau is overseen at all times by our Patient care Bureau Manager and our patient services are supported by our on-call nurse helpline.



Cold Chain Logistics

TCP Homecare includes a logistical division that is an integrated part of our nursing services; with temperature controlled warehousing, digital track & trace inventory management, and a specially designed fleet of cold chain vans delivering to all parts of the country.



Strengths

TCP Homecare has extensive experience in developing solutions required to manage unusual medicines and administration systems within the Irish Healthcare system. Across a broad base of therapies we have established good working links with hospital teams, hospital managers and with the HSE.

Our company is organised to match the obligations set out for Marketing Authorisation Holders (MAH) in relation to the IPHA code, Adverse Event Reporting, Patient Confidentiality and data protection and our quality and training departments ensure we deliver on these commitments.



Sharps Bin Waste Management

TCP Homecare provide a complete in-house service of sharps bin management that is registered with the National Waste Collection Permit Office (NWCPO), and carried out by drivers that are all HazChem trained.

The Sharps Bin Waste Management Service includes

- The supply and delivery of Sharps Bins to patients
- The collection and replacement of Sharps Bins from patients once full
- The disposal of the returned Sharps Bins through a licensed waste disposal company



Innovations and Investments

TCP Homecare is recognised as an innovator in the area of direct-to-community patient care.



- Our service for home distribution in Ireland of Clotting Factor Concentrates to haemophilia patients is still recognised as a global first
- TCP Homecare provide serialised GS1 Bar Code labelling for real time Track 'n Trace of individual products to enable (if needed) a rapid product recall
- Our Electronic Patient Management System is a first of its kind; allowing real time patient evaluation reports to be sent to the referring team
- TCP Homecare established the first out-of-hospital infusion centre in Ireland
- TCP Homecare piloted the first Infectious Disease's Nurse led Home IV antibiotic service in Ireland
- TCP Homecare developed and delivered for Galway the first nurse led chemotherapy in the home service
- TCP Homecare set up in Kilkenny the first Community Infusion and Venesection Unit



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